



CASE STUDY



District of Columbia DPW

“The Ward ATS has proved invaluable. We now have the ability to locate our fuel tanker trucks anytime, day and night. This gives the entire fleet the peace of mind that the vehicle will always be located.”

*Lloyd Carter
Vehicle Control Officer*

Customer Profile

The District’s Fleet Management Administration (FMA) maintains thousands of vehicles and mobile equipment units needed to sweep streets, tow cars, enforce parking laws, plow snow, and collect trash. FMA also services vehicles for over 30 other agencies. Additionally, FMA operates 11 state-of-the-art municipal fuel sites, including the District’s first multi-fuel 24/7 computerized station.

The Challenge

Due to security risks, DC’s FMA needed a way to locate their tanker fuel trucks 24/7. As a result of possible tanker truck theft, the FMA wanted the ability to find a stolen tanker truck location through the use of the latest GPS technology. The FMA also wanted a driver panic alert feature incorporated into the GPS device. Since the FMA had turned to Ward to provide it with the most advanced automated Fuel Management System, the FMA once again challenged Ward engineers to develop a viable GPS solution that incorporated the latest fleet technology. Future scalability was also important to the FMA since they wanted the ability to expand fleet data as their fleet needs required.

Ward’s Solution

Ward’s solution was Fleet View, an Asset Tracking System (ATS) real-time vehicle tracking device incorporated with a customized driver panic alert feature. An in cab one touch panic button provides the ideal driver safety solution. The ATS integrated with the FMA’s existing Ward AFMS, thus enabling the FMA to incorporate both fuel and GPS data in one report.

Results

Ward ATS exceed all of the FMA’s requirements with 24/7 access to each tanker truck location in the FMA fleet. Critical in securing the FMA tanker fleet accountability, Fleet View has enabled the FMA to quickly locate a tanker truck from any computer. The FMA has also uses Ward ATS as a dispatch resource – enabling the FMA to improve route optimization and quickly determine vehicle heading change.

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